

Purchases Shipped from GregsLittleShop.com

Unless noted on product page, all products carry a 10-day return policy limit.

You can shop with confidence at Gregslittleshop.com knowing that every product shipped is covered by a manufacturer's warranty and you should go through that manufacturer for product issues including defects and other problems.

1. A Return Authorization Number (RA#) must be obtained from Gregslittleshop.com Customer Service and is required for all returns. Return Authorization Numbers expire 7 days after issuance. Frys.com reserves the right to dispose of or return to the customer any merchandise that does not have a valid Return Authorization Number.
2. Gregslittleshop.com shipped order returns are processed at our Gregslittleshop.com location.
3. For returns not the result of a Gregslittleshop.com error, original and return shipping charges are the sole responsibility of the customer.
4. All returned merchandise must be in its original packaging with the UPC or bar code intact, with all components, manuals, and/or registration card(s) included. Products with accessories such as toner, ink, media, batteries, film, etc. must be returned with those accessories in original, factory-sealed condition. Products that are returned incomplete or damaged (if accepted) will require a deduction. This deduction is final.
5. This return policy does not apply to Special Orders, this will be noted on product page.
6. Software downloads are non-refundable.
7. Due to the fragile nature of televisions, when returning any television, please ensure original packaging is utilized - the customer is responsible for any damage caused by insufficient return packaging.

Please note: For your protection, please inspect your package immediately upon delivery and do not sign for or accept any shipping container with external damage. To report physical damage that occurred during delivery, Gregslittleshop.com must be contacted within the first 48 hours of the product being delivered.

GregsLittleShop.com Return Procedure

To return a product shipped from Gregslittleshop.com, please follow the steps listed below:

1. Email return@intelligent.biz and obtain a Return Authorization Number (RA#) within 10 days of the date your order was received. A Return Authorization Number is required for all returns. Please have your order number available for reference when calling (located on the front of the packing slip).
2. Verify that all merchandise is in its original packaging with the UPC or barcode intact, and that all components, manuals, cables, and accessories are included.
3. When shipping, use a traceable ground shipping method that provides a return tracking number. Be sure to keep this number for reference.
4. **Use the merchandise return label located on the back of your packing slip, or you may address the package to:**

Gregslittleshop.com RETURNS

185 Ocean View Drive

Vista, CA 92084

- 5.** Return the merchandise within 7 days of the issuance of the Return Authorization Number. Print the Return Authorization Number clearly on the outside of the package

Replacement and Credits

Replacement of returned product with another of the same item or Credit will be issued to the card used to place the order after our warehouse receives, inspects, and processes your return. Please note: your issuing bank determines when this credit will be reflected on your statement.

*Note, if your product has a warranty with the manufacturer, they will cover damaged and defective products. We will return such items to customer. Always confirm with us at return@intelligent.biz.